



Northumberland Line

Keith Anderson – Head of Trains & Stations





7,000
employees

377 trains



including **290** new trains introduced since 2019



10 different types of train

• **6**
diesel fleets

• **3**
electric fleets

1
bi-mode fleet

63 local authorities



160 constituencies served

9 mayors

2600+ services per day



Call at **500+** stations

24%
of Northern routes electrified



Share network with **9** other operators

What is the Northumberland Line

Reintroduction of passenger services between Newcastle and Ashington.

Multi agency project being delivered as part of the former Restoring Your Railways scheme.

The line hadn't had a passenger service since the mid-60's.



When passenger services last ran



What is the Northumberland Line



Route runs between Ashington and Benton North Junction (c. 14 miles), where it joins the ECML to Newcastle (c. 4 miles).

Previously used by freight mainly to serve Lynemouth Power Station and Port of Blyth. Freight paths have been retained on the line.

Passenger service frequency: 2 tph Mon-Sat and 1 tph evenings and Sundays.

Journey time no greater than 35 minutes (Newcastle to Ashington). Line speed increased to meet aspirational journey time.



Keeping You Connected



What are the benefits



Create opportunities for work, education and leisure



Reduce congestion on local roads



Reduce journey times



Support economic growth



Promote local tourism



What is being delivered

6 New Stations



Conductor Depot



40 Jobs in Northern



Integrated Ticketing



What is being delivered

**Additional
Rolling
Stock**



**New
Track**



**New
Signalling**



**Level
Crossing
Works**



Accessibility drop in event - Ashington

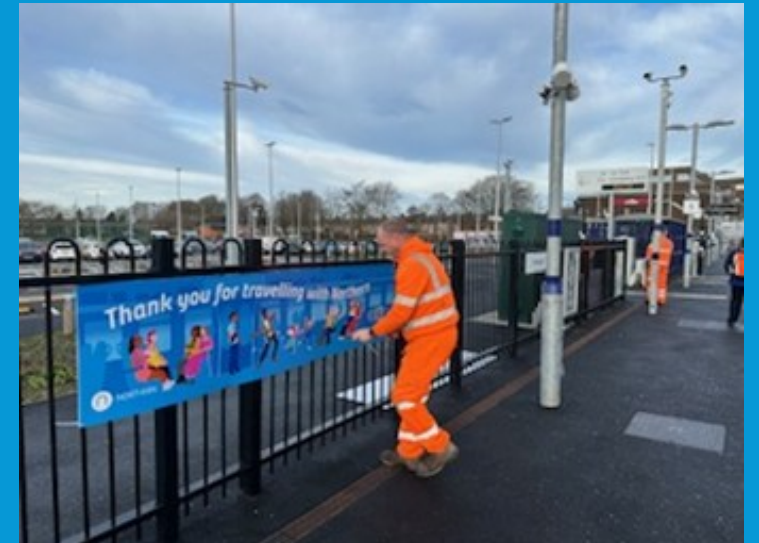
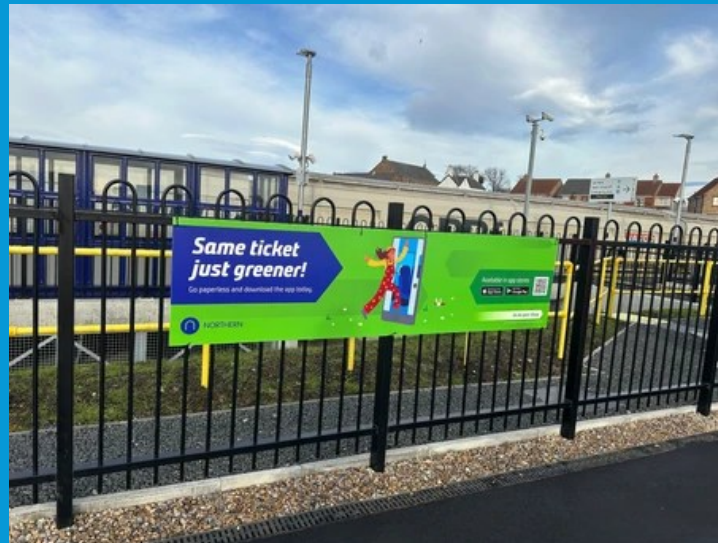
- Groups who had been involved in the design consultations were invited along to visit the station and see if for themselves.
- Six groups in total attended the event and there was great feedback with many saying they were hoping to give the service a try.



Go do your thing

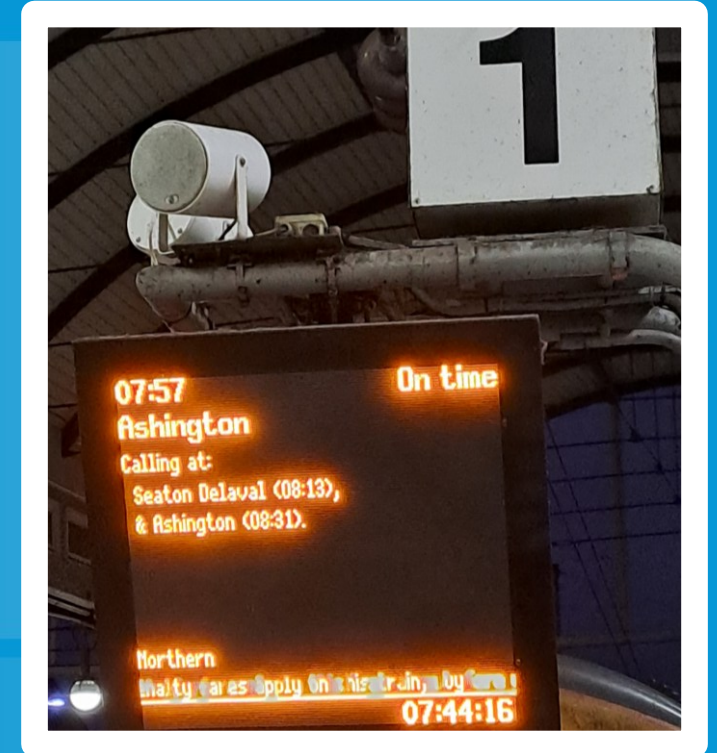
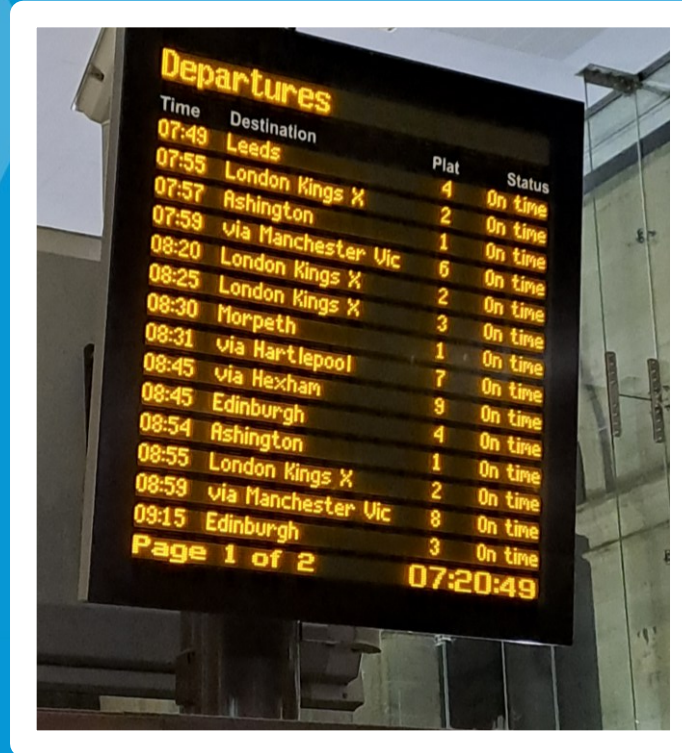
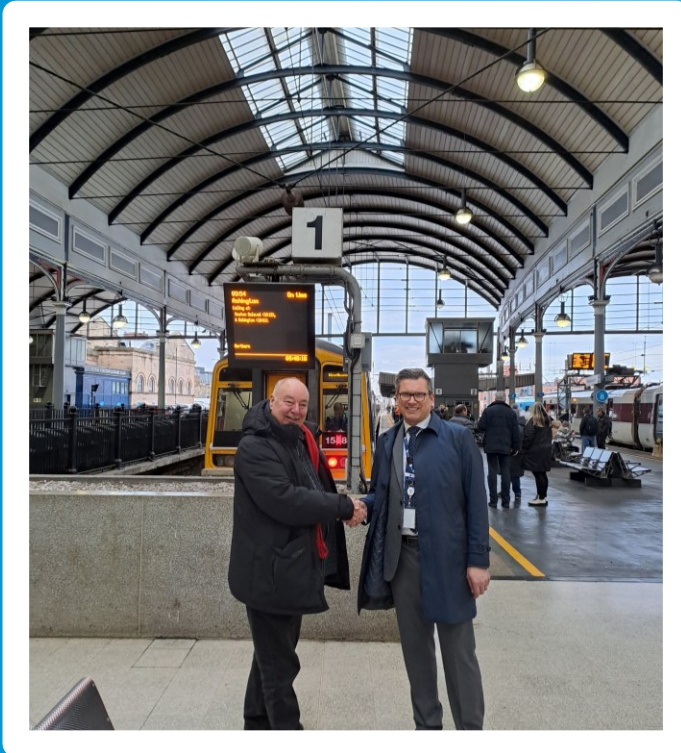
Retailing

- Northern are promoting 'buy before you board' and have recently added some material on to stations to help reinforce this message.
- To reduce queues at the stations, advice being given is to buy tickets via the Northern app or website.
- Single leg pricing on whole route: maximum £3 single fare



The big day arrived

Sunday 15th December 2024





Stations Opened

Ashington - ASL



Seaton Delaval - SEJ



Newsham - NWH



Stations to follow



Blyth Bebside - BLI



Bedlington - BEJ



Northumberland Park - NOP

Success!

- Customer satisfaction the highest of all routes in the region and higher than the Northern average.
- Punctual services.
 - Period 3 – T3 94.4% and 0.9% cancellations
 - Period 4 – T3 89.9% and 7.5% cancellations (24th June OHL issues)
- The line reached 27,317 journeys during the week of the Carabao Cup Parade, the average fluctuates around 16,000 journeys per week.



Go do your thing



Initial Months



Over 17,500
journeys in
opening week



Over £630k
revenue taken



Customer
Satisfaction to
date over 90%



Over 390,000
journeys since
launch



T3
consistently
above 90%





250000

Northumberland Line - Rail Safety

Colleagues from Northern, Network Rail, Nexus, BTP, Morgan Sindall and Northumberland County Council are delivering rail safety sessions to all schools within a 2-mile radius of the Northumberland Line.

Over 13,000 pupils, from 70 schools, have received a safety message.



Logos: NL, NEXUS, MORGAN SINDALL INFRASTRUCTURE, BRITISH TRANSPORT POLICE, NORTHERN, Community Rail Network, NetworkRail

Presenter: XXXX

RAILWAY SAFETY



Danger
High Voltage



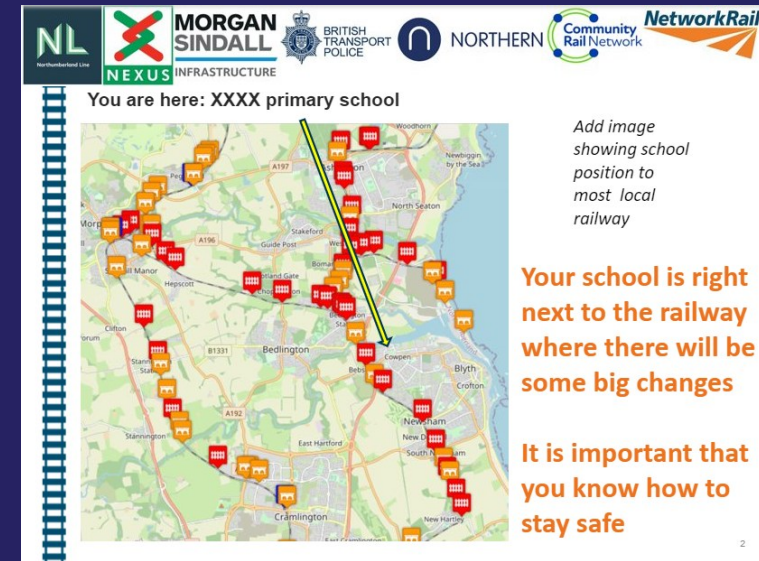
Keep back from the platform edge
Passing trains cause air turbulence
Stand behind yellow line



Stop
Look
Listen
Beware of trains

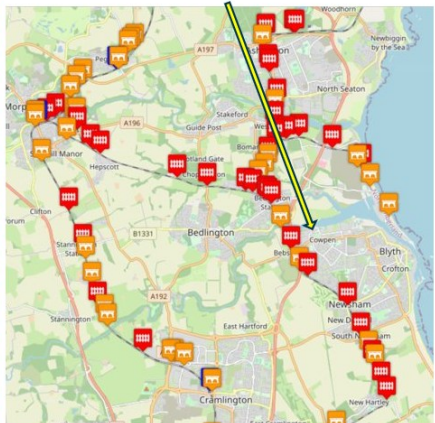


A better railway for a better Britain



Logos: NL, NEXUS, MORGAN SINDALL INFRASTRUCTURE, BRITISH TRANSPORT POLICE, NORTHERN, Community Rail Network, NetworkRail

You are here: XXXX primary school



Add image showing school position to most local railway

Your school is right next to the railway where there will be some big changes

It is important that you know how to stay safe



Go do your thing



School partnerships

- Pupils from Seaton Delaval First School and Bishop's Primary School in Ashington have been recognised for their efforts after their artwork was chosen to be installed on their local stations on the Northumberland Line
- Artwork has also been created for Newsham station and pupils from New Delaval Primary School have been invited to the opening day to see their work on display at the station.



Sporting connections

- We have recently met with Newcastle United Foundation to discuss opportunities to collaborate.
- The foundation have a hub in Ashington and reached out following the launch of the line.



In the community



**NEWCASTLE
UNITED
FOUNDATION**

NL MORGAN SINDALL BRITISH TRANSPORT POLICE NORTHERN Community Rail Network
NEXUS INFRASTRUCTURE

Presenter: XXXX

RAILWAY SAFETY

Danger High Voltage

Keep back from the platform edge
Stop Look Listen
Beware of trains

A better railway for a better Britain

The Northumbrian 158844



